



**Consolidated  
Measurement and  
Systems Products  
&  
Meter Accuracy  
Warranty**



# Multi-Jet BLMJ & BLMS 5/8” – 2”

## Scope of Integrity

This warranty applies exclusively to Master Meter Multi-jet (MMMJ) 5/8”, 3/4”, 1”, 1.5”, and 2” meters purchased on or after January 1, 2006 when used for clean cold potable water (120° F) and installed in accordance with Master Meter published installation instructions in effect as of the date of Master Meter’s FOB shipment. This warranty applies exclusively to the original utility purchaser when product is purchased from either Master Meter or an authorized Master Meter distributor. Coverage in both terms of time and registered usage is from date of shipment by Master Meter.

## Materials and Workmanship

If used and installed as described above, Master Meter warrants all MMMJ (5/8”, 3/4”, 1”, 1.5” and 2”) to be free from defects in materials and workmanship for a **period of 24 months**. Product exposed to willful misconduct, negligence, vandalism, acts of God, exposure to adverse service conditions, or improper use or repair is

not covered.

## Case Integrity

If used and installed as described above, Master Meter, Inc. warrants that the standard and/or low lead bronze cases of the 5/8”, 3/4”, 1”, 1.5” and 2” MMMJ Meters will retain their structural integrity **for a period of 25 years** from the date of Master Meter shipment.

## Claims

Any meter or register covered by this warranty that fails to meet the terms of the stated warranty will be repaired or replaced, at the option of Master Meter, Inc. The customer is responsible for removing the meter and/or register from service, returning it to the factory service center designated by Master Meter, Inc., providing all required paperwork per the Return Material Authorization at the time of the returned product and for freight costs to the service center. The customer is also responsible for reinstalling repaired or replaced product.

*The Master Meter Multi-jet meets or exceeds the AWWA’s most recent revision of C708 Standards for Accuracy.*

20 YEAR TOTAL ACCURACY GUARANTEE					
5 YEARS NEW			15 YEARS REPAIRED		
	5/8" x 3/4"	3/4"	1"	1.5"	2"
NEW Meter Accuracy	5 Years or 750,000 USG	5 Years or 750,000 USG	5 Years or 1,100,000 USG	5 Years or 1,600,000 USG	5 Years or 2,100,000 USG
REPAIRED Meter Accuracy	15 Years or 2,500,000 USG	15 Years or 2,500,000 USG	15 Years or 3,250,000 USG	15 Years or 5,600,000 USG	15 Years or 10,400,000 USG



# Positive Displacement - MMPD 5/8" – 2"

## Scope of Integrity

This warranty applies exclusively to Master Meter Positive Displacement (MMPD) 5/8", 3/4", 1", 1 1/2", 2" meters purchased on or after January 1, 2006 when used for clean cold potable water (80° F) and installed in accordance with Master Meter published installation instructions in effect as of the date of Master Meter's FOB shipment. This warranty applies exclusively to the original utility purchaser when product is purchased from either Master Meter or an authorized Master Meter distributor. Coverage in both terms of time and registered usage is from date of shipment by Master Meter.

## Materials and Workmanship

If used and installed as described above, Master Meter warrants all MMPD (5/8", 3/4", 1", 1.5" and 2") to be free from defects in materials and workmanship for a **period of 24 months**. Product exposed to willful misconduct, negligence, vandalism, acts of God, exposure to adverse service conditions, or improper use or repair is not covered.

## Case Integrity

If used and installed as described above, Master Meter, Inc. warrants that the standard and/or low lead bronze cases of the 5/8", 3/4", 1", 1 1/2" and 2" MMPD Meters will retain their structural integrity **for a period of 25 years** from the date of Master Meter shipment.

## Claims

Any meter or register covered by this warranty that fails to meet the terms of the stated warranty will be repaired or replaced, at the option of Master Meter, Inc. The customer is responsible for removing the meter and/or register from service, returning it to the factory service center designated by Master Meter, Inc., providing all required paperwork per the Return Material Authorization at the time of the returned product and for freight costs to the service center. The customer is also responsible for reinstalling repaired or replaced product

*The Master Meter Positive Displacement Meter meets or exceeds the AWWA's most recent revision of C700 Standards for Accuracy.*

20 YEAR TOTAL ACCURACY GUARANTEE					
5 YEARS NEW			15 YEARS REPAIRED		
	5/8" x 3/4"	3/4"	1"	1.5"	2"
NEW Meter Accuracy	5 Years or 750,000 USG	5 Years or 750,000 USG	5 Years or 1,100,000 USG	5 Years or 1,600,000 USG	5 Years or 2,100,000 USG
REPAIRED Meter Accuracy	15 Years or 2,500,000 USG	15 Years or 2,500,000 USG	15 Years or 3,250,000 USG	15 Years or 5,600,000 USG	15 Years or 10,400,000 USG



# C&I Products – Turbines & Compounds & Octave

## MMT, WT, FHM

Master Meter 2" – 8" waterworks bronze body and 10" and 12" cast iron body **MMT Turbine Meters**, 2" – 8" Cast Iron **WT Turbine Meters**, and **FHM Fire Hydrant Meters** are warranted to perform to all applicable AWWA accuracy standards. MMT and FSC Products are warranted to be free from **material and workmanship** defects for **two years (24 months)** as of the date of Master Meter's FOB shipment. Master Meter 2" – 8" WT and FHM are warranted to be free from material and workmanship defects for **one (1) year** as of the date of Master Meter's FOB shipment.

## COMPOUND

Master Meter 2" to 6" DB **Compound Meters** are warranted to perform to AWWA accuracy standards and will be free from defects in **material and workmanship** for **two years (24 months)** from date of Master Meter shipment. Further, the Multi-jet installed for low flow measurement in the DB Compound Meter is covered by the **Multi-jet performance warranty** as described herein.

## OCTAVE

Master Meter 2" – 8" **Octave Ultrasonic Meter Products** will be free from **material and workmanship** defects for **two years (24 months)** as of the date of Master Meter's FOB shipment. Octave batteries are covered for a **period of ten (10) years**. Octave accuracy will perform to applicable AWWA standards for a **period of two (2) years**.

## TERMS

All Master Meter products not specifically identified above are warranted to be free of defects in materials and workmanship for **one (1) year** as of the date of Master Meter's FOB shipment.

If a product fails to perform as warranted, Master Meter will repair or replace the product, at Master Meter's option, at no charge to the customer, subject to the terms of the warranty.

This warranty shall not be applicable to products that have been damaged by willful misconduct, negligence, vandalism, act of God, exposure to adverse service conditions or improper installation, or improper use or repair.

Master Meter's liability under this warranty is expressly limited to repair or replacement of the product, at Master Meter's option, upon the customer's return of the product to the factory or service center designated by Master Meter and paying freight cost to and from such factory or service center. The product replaced becomes the property of Master Meter. Master Meter shall not be liable for special, incidental, indirect or consequential damages of any kind.

**THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES OR GUARANTEES, EXPRESS, IMPLIED OR STATUTORY, WITH RESPECT TO QUALITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE.**

# Register & Electronics – General Limited Warranty



## Years

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20
3G-DS AMR Register & XTR™ Transceiver											30%	30%	30%	30%	30%	40%	40%	40%	40%	40%
3G-DS AMR Interpreter Register / Interpreter II Register											30%	30%	30%	30%	30%	40%	40%	40%	40%	40%
Allegro™ AMI Register											30%	30%	30%	30%	30%	40%	40%	40%	40%	40%
Interpreter AMI Register with GridLinX™ Protocol											30%	30%	30%	30%	30%	40%	40%	40%	40%	40%
Interpreter AMI Register with Silver Spring Network Protocol											30%	30%	30%	30%	30%	40%	40%	40%	40%	40%
eLinX Electronic Encoder Register																				
AccuLinX Encoder Register																				
Dialog® 2G Register ( <i>legacy product</i> )																				
Dialog® Electronic Modules ( <i>legacy product</i> )																				
Direct Read Register																				

Prorated Replacement Cost

DISCOUNT PERCENTAGES WILL BE APPLIED AGAINST PUBLISHED LIST PRICES IN EFFECT AT THE TIME THE PRODUCT IS ACCEPTED BY MASTER METER UNDER WARRANTY CONDITIONS. THE WARRANTIES CONTAINED ABOVE HEREOF ARE THE ONLY WARRANTIES WITH RESPECT TO THE LISTED PRODUCTS, AND ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, BETWEEN THE PARTIES OR ARISING BY LAW. IN PARTICULAR, MASTER METER DISCLAIMS ANY AND ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THESE WARRANTIES SHALL BE VOID IN THE EVENT THAT MASTER METER DETERMINES THAT THE FAILURE OR DEFECT IN THE LISTED PRODUCT HAS ARISEN AS A RESULT OF THE PRODUCT BEING USED FOR ANY PURPOSE OTHER THAN THAT WHICH WAS INTENDED AND APPROPRIATE AT THE TIME OF MANUFACTURE INCLUDING USE IN A CONFIGURATION OTHER THAN AS RECOMMENDED BY MASTER METER OR AS A RESULT OF IMPROPER INSTALLATION OR MAINTENANCE.

I. Master Meter, Inc. ("Master Meter") warrants its products and parts to be free from defects in material and workmanship for one (1) year from the date of Master Meter's FOB shipment, if not otherwise specified or as set forth in this document. If a product fails to perform as warranted; Master Meter will repair or replace the product, at Master Meter's sole option, at no charge to the customer, subject to the terms of the warranty stated herein. This warranty shall not be applicable to products determined by Master Meter to have been damaged by willful misconduct, negligence, vandalism, act of God, exposure to adverse service conditions or improper installation, use or repair.

II. Allegro™ Integrated registers and Allegro™ External Transceiver Modules are warranted to be free from defects in materials and workmanship for **Ten (10) years** from date of shipment by Master Meter and at a prorated replacement cost of current list price during the following **Ten (10) years** based on the discounted rate value listing above (configured to the original factory settings of twice daily transmissions of 12 hourly interval reads, allowing for no more than 2 customer requested firmware upgrades for the life of the product, and no more than 4 on-demand reads per year.) All other Allegro System Components are warranted to be free from defects in materials and workmanship for **One (1) year** from date of shipment by Master Meter.

III. DIALOG 3G™ DS, DIALOG 3G™ DS Interpreter / Interpreter II registers, and DIALOG 3G™ External Transceiver Modules are warranted to be free from defects in materials and workmanship for **Ten (10) years** from date of shipment by Master Meter and at a prorated replacement cost of current list price during the following **Ten (10) years** based on the discounted rate value listing above (configured to the original factory settings with a typical usage of no more than 4 data logs per year.) All other DIALOG 3G DS System components and features are warranted to be free from defects in materials and workmanship for **One (1) year** from date of shipment by Master Meter.

IV. Interpreter™ Register with GridLinX™ Protocol, Interpreter™ Register with Silver Springs Network Protocol, and all External Transceiver Modules operating on the GridLinX and Silver Springs Network are warranted to be free from defects in materials and workmanship for **Ten (10) years** from date of shipment by Master Meter and at a prorated replacement cost of current list price during the following **Ten (10) years** based on the discounted rate value listing above (configured to the original factory settings.) All other System Components for Registers based on GridLinX and Silver Springs Network are warranted to be free from defects in materials and workmanship for **One (1) year** from date of shipment by Master Meter.



V. **AccuLink™, eLinx™, DIALOG 2G, Legacy DIALOG Electronic Modules**, and non-electronic DIALOG system registers are warranted to be free from material and workmanship defects for **ten (10) years**, and **DIRECT READ** registers for **fifteen (15) years**, from date of Master Meter shipment. All other Master Meter products not specifically identified above are warranted to be free of defects in materials and workmanship for **one (1) year** from date of Master Meter shipment.

VI. RETURNS: Master Meter's obligation, and Customer's exclusive remedy, under this Limited Warranty is, at Master Meter's option, to repair or replace the product, provided the Customer (a) returns the product to the location designated by Master Meter within the warranty period; and (b) prepays the freight costs to such location.

If product is not determined to be under warranty, customer will pay freight for return of the original product. If the product is determined to be under warranty, the product will be repaired and returned to the customer, replaced, or Master Meter will determine a suitable substitute

(at Master Meter's sole option), with freight paid by Master Meter. The original product returned becomes the property of Master Meter. Master Meter shall not be liable for special, incidental, in-direct or consequential damages of any kind.

The return of products for warranty claims must follow Master Meter's Returned Materials Authorization (RMA) procedures. All Master Meter Products returned must be affixed with an approved Return Authorization form. For all returns, Master Meter reserves the right to request meter reading records by serial number to validate warranty claims.

For products that have become discontinued or obsolete ("Obsolete Product"), Master Meter may, at its discretion, replace such Obsolete Product with a different product model ("Replacement Product"), provided that the Replacement Product has substantially similar features as the Obsolete Product.

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**THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES OR GUARANTEES, EXPRESS, IMPLIED OR STATUTORY, WITH RESPECT TO QUALITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE.**

# Limits of Liability

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This warranty does not apply to meters or registers determined by Master Meter to have been damaged by aggressive water conditions, foreign matter in water, vandalism, negligence, installation not in accordance with Master Meter, Inc. installation instructions, misapplication or other use not as described on this document, acts of God or other conditions beyond the control of Master Meter, Inc. This warranty is null and void if it is determined by Master Meter that a meter is altered by the addition of any register not manufactured by or on behalf of Master Meter, Inc. for its specific model and size. If a meter is claimed to breach the accuracy guarantees as stated herein, the customer shall submit a certified copy of the test results at the time the meter is returned to Master Meter, Inc. The accuracy warranty shall be void if an examination of the customer's water system shows poor water quality causing an unusually adverse effect on metering equipment.

Master Meter's liability under this warranty is expressly limited to repair or replacement of the product, at Master Meter's option. The repaired or replacement product will maintain the original meter's warranty based on the original purchase date. The customer must pay for freight cost of the returned product or products to the factory or service center designated by Master Meter. The product returned becomes the property of Master Meter.

Any description of product, whether in writing or made orally by Master Meter, Inc or its agents, specifications, samples, literature, models, bulletins, drawings, diagrams, data sheets or similar materials used in connection with any customer's order are for the sole purpose of identifying product and shall not be construed as an express or implied warranty. Any suggestions by Master Meter, Inc. or its agents regarding use, application, or suitability of product shall not be construed as an express or implied warranty unless confirmed to be such in writing by Master Meter, Inc.

If any provision hereof, partly or completely, shall be held invalid or unenforceable, such invalidity shall not affect any other provision or portion hereof and these terms shall be construed as if such invalid or unenforceable provision or portion thereof had never existed.

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**Sole Remedy. THIS LIMITATION OF LIABILITY SETS FORTH MASTER METER'S SOLE LIABILITY AND ENTIRE OBLIGATION AND THE CUSTOMER'S EXCLUSIVE REMEDY FOR ANY ACTION THAT IS BROUGHT AGAINST MASTER METER.**

**Governing Law and Venue. ALL DISPUTES ARISING OUT OF OR RELATING TO THIS AGREEMENT SHALL BE GOVERNED BY TEXAS LAW, EXCLUDING ITS CHOICE OF LAW RULES, WITH JURISDICTION AND VENUE IN THE STATE OR FEDERAL COURTS OF TARRANT COUNTY, TEXAS. THE PARTIES CONSENT TO THE PERSONAL JURISDICTION OF, AND VENUE IN, SUCH COURTS AND AGREE THAT NO SUCH COURT IS AN INCONVENIENT FORUM.**

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