



FOR IMMEDIATE RELEASE

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Master Meter Addresses Customer Concerns Amid Global Headlines: No Impact to Product Availability

MANSFIELD, Texas — In light of recent global events and heightened awareness surrounding the situation in Israel, Master Meter affirms its unwavering commitment to continuity and reliability for our customers. While we understand the concerns some may have regarding possible supply chain disruptions, we want to assure you — there is no long-term disruption to our operations, and product availability remains strong.

As a wholly owned subsidiary of the Arad Group, headquartered in Israel with a global footprint that includes USA, Canada, Spain, Italy, Columbia, and China – we’ve intentionally built a **diversified global supply chain** across multiple geographies to ensure resilience. This has been the case for 50 years across a wide spectrum of historic global challenges.

Open Communication Matters

We understand that uncertainty breeds questions. Our dedicated customer support teams are here to provide updates, clarity, and confidence in your orders and timelines. If you have questions, we encourage you to connect with your Master Meter representative. You’ll find a team ready to support you.

Water Can’t Wait — And Neither Do We

Our mission to empower utilities and communities with accurate, intelligent water solutions doesn’t pause for global headlines. It endures — powered by partnerships, innovation, and a belief that resilience is built together. At Master Meter, we don’t just make meters. We help safeguard a vital resource. And that responsibility guides everything we do.

About Master Meter

Master Meter is a subsidiary of Israel-based Arad LTD, a global leader in water measurement solutions and services. Through this connection, Master Meter delivers the most advanced digital water technologies to North American utilities — helping them optimize operations, safeguard revenue, and promote sustainable water stewardship. Our flagship technologies include the Sonata & Octave Ultrasonic Meters, Allegro AMI, Harmony Encore MDM, and My Water Advisor customer engagement platform. Learn more at www.mastermeter.com

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